



George Derby Family Council

George Derby Centre encourages family involvement through Family Council.

Family Council meets monthly. Enjoy discussions, education sessions and have some fun in a relaxed supportive atmosphere

Please join us!

Contact info

familycouncil@georgederby.ca

GEORGE DERBY CENTRE

7550 Cumberland Street
Burnaby, BC
V3N 3X5



What Council does!

Family Council Principal Mandate

To be advocates for all 300 residents and their families. The overall objective is to improve the quality of life for all residents living at George Derby.

What Council Does!

Council listens to concerns, ideas, and suggestions from all residents and families. Then once a month, meets with George Derby management to work out plans for improvement.

- ◆ The first benefit is that family issues and general opportunities for improvement to the George Derby environment can be discussed directly with senior management. Solutions can be found that meet budget constraints.
- ◆ The second benefit is that George Derby Management has an avenue to present and discuss changes in personnel, management structure, or policy with Council.

What Council Doesn't Do!

- ◆ It is not the intention of Council to step in front of an individual's

rights to advocate for themselves. If there is an issue that needs direct attention, Council can guide the individual to the appropriate management person, but does not take part in any meetings. George Derby management offers an 'open-door' policy and is always ready to listen.

- ◆ The Family Council works entirely within the sphere of George Derby Centre. There is no contact or route of escalation with Fraser Health, the Veteran's Association, or the Provincial Government. Issues involving those organizations must be pursued directly – not through Council.
- ◆ The Family Council holds no funds. Council co-operates with George Derby Management on fund raising projects but does not undertake any independent fundraising.

Secondary Goals of Family Council!

- ◆ To offer help and guidance for residents and their families – particularly for new arrivals.

Following are two prospective topics for discussion, or possible mini-presentations.

Getting along with your Care Home – i.e. George Derby!

- ◆ Who are the players? What are their roles? What kind of care can one expect?
- ◆ Continuing role of the family caregiver.

Getting Along with Canada Revenue – Financial Issues!

- ◆ POA, Rep-9, tax credits, split pensions, family investments, etc.
- ◆ Fee subsidies – Fraser Health, Canada Veterans, filing the Tax Return
- ◆ Extra, unforeseen costs of life in a care home
- ◆ Companions – cost and value.

This sort of information is better coming from a family representative than from George Derby management.

